

## Disclaimer

This document is prepared to guide community members and could be used as reference only. The information in this document was gathered after talking to RCMP, Northern lights regional health centre, various funeral homes in Fort McMurray and in Edmonton. The information in this document was true at the time of collection and information provider should not be held responsible if the accuracy of the information varies. The information should be verified prior to use. FMCGS and the members should not be held responsible.

Please refer to document "Information about funeral home and Cremation-2" for further information and to whom the guidelines can be applicable to.

## Guidelines in case of death in family

This document is constructed considering following scenarios:

Scenario # 1: Natural death

Scenario #2: Death in hospital

Scenario # 3: Accidental death

The procedures to follow are the same for all scenarios, when medical doctor has confirmed the death. The Successors/Family members/relatives of the victim have to make necessary funeral arrangements.

### Scenario #1

Step 1:

If you feel the family member is having serious medical conditions, without wasting any time call "911" from your home phone or cell phone. Please stay calm and answer all the questions appropriately, asked by the operator. Please note that when you have called, they already have your address and the emergency vehicle is on the way to your home.

Step 2:

Follow the instructions given by paramedics.

Please go to **step 5 if the paramedics declare the death.**

**Note:** If the paramedics find the death suspicious or foul play involved in death, they would transfer the body of the deceased to Edmonton for further investigation. This document does not cover the guidelines, if the body of the deceased is taken for further medical/criminal investigation.

### Scenario # 2

Step 3:

If the person passes away in **hospital**, the hospital will transfer the body of the deceased person to the morgue, which is situated in the hospital itself and operated by Alberta Health Services.

Please proceed to **step # 6** to make funeral arrangements.

### **Scenario # 3**

#### **Step 4:**

If the person is involved in **accidental\unnatural death**, the paramedics will take the patient to the hospital. If the person passes away in hospital, the hospital will transfer the body of the deceased person to the morgue.

Please proceed to **step #6** to make funeral arrangements.

#### **Step 5:**

If the paramedics advise you to make funeral arrangement, the body of the deceased has to be kept in morgue. This service is at free of charge.

Call Alberta Health Services Protective Services at **780-714-0895** and request their services to transfer the body to the morgue. They will send the vehicle at the earliest to transfer the body of the deceased to the morgue. **Do not transfer the body on your own.**

**Note:** Steps 1 to 5 explains how to transfer the body to the morgue in different scenarios explained above. Once the body is in the morgue, it is the right time to make funeral arrangements.

After exploring various options in Fort McMurray and surrounding area, the following funeral home is suggested:

Trinity Funeral Home

12134 66 ST NW

Edmonton, AB T5B1J8

**Mobile:** 780-905-6623    **Phone:** 780-474-4663    **Fax:** 1-888-329-3408

Email: [info@trinityfuneralhome.ca](mailto:info@trinityfuneralhome.ca)

Visit: [www.trinityfuneralhome.ca](http://www.trinityfuneralhome.ca)

#### **Step 6:**

Call Trinity Funeral Home at 780-474-4663 or 780-905-6623 and get the available date for the Funeral.

Please refer to document "Information about Funeral home and cremation"

If you need assistance in case of death, you can call following members:

1) Dhaval Parikh

Phone: 780 747 7450 (Home)

: 780 714 1113 (Cell)

2) Prakash Vashi

Phone: 780 748 7010